



::: NORISWADI ISMAIL :::

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Queen Mary (n.ismail@qmul.ac.uk)*

EDUCATION

- Undergraduate *June 1996 to July 2000*
LLB (Hons)
Ahmad Ibrahim Kulliyah of Laws
International Islamic University Malaysia, Malaysia
Scholarship: Tenaga Nasional Berhad Scholar - Administered by Yayasan TNB Scholarship Fund
- Postgraduate *September 2006-September 2007*
LLM Information Technology & Telecommunications Law, University of Strathclyde, Glasgow, UK
Scholarship: British Chevening Scholarship: Malaysia Programme
- Postgraduate Research *October 2009 – present*
Present MPhil/PhD Candidate, Institute of Computer and Communications Law, Centre for Commercial Law Studies,
School of Law, Queen Mary, University of London
Scholarship: Malaysian Government Agency (MARA) Excellent Student Scholarship Scheme

PROFESSIONAL QUALIFICATION

- Present* Advocate & Solicitor (High Court of Malaya) (*Jurisdiction: West Malaysia*)
Licensed Company Secretary (LS 0008892) (*Jurisdiction: Malaysia*)
Trade Mark & Patent Agent (*Jurisdiction: Malaysia*)

EXPOSURE

- Present* Local (Malaysia – throughout)
Regional (Indonesia, Singapore, Thailand, the Philippines, Vietnam and Cambodia)
International (Australia, Hong Kong, UAE –Dubai, United Kingdom, United States, Mexico and Saudi Arabia)

STRENGTH

Vocal, confident, sharp, cultured, excellent presenter, excellent drafter and writer, above average negotiator and reminder, meticulous, detailed, strategists, pragmatic, balanced judgment, fair governance preacher, excellent researcher, team worker and objective cum business driven

LONG TERM PLAN

To write books on comparative technology laws, regulations and strategies ranging from cybercrime, data protection, telecommunications, digital signature, e-commerce and interdisciplinary based themes (covering business, social sciences and technical). Alternatively, shall consider to engaging in Academia.

IDOLS

Scholars and Nobel Prize Winners that contribute towards humanity and global capacity building

EDUCATIONAL PURSUIT

To having a PhD within three (3) years time

WORKING PORTFOLIO EXPERIENCE

<i>July 2002 – Present</i>	HeiTech Padu Berhad
Status: Sabbatical	URL: www.heitech.com.my
Leave: (Note: appointed as Consultant by HeiTech Padu Berhad throughout the three years sabbatical leave.	Main Board, Bursa Malaysia, Technology Sector
Position	Nature of Business: large scale ICT solutions provider
Reporting To	Company's staff strength: 892
	Revenue: RM300 Million
	Group General Counsel / Company Secretary (Vice President, Corporate Services)
	Executive Chairman
	<i>Additional accountability to the Board of Directors and Regulatory Bodies</i>
Number of Working Team	Seven (6)
KRA/KPI	Overseeing, Strategising, Managing all legal affairs, corporate secretarial, Intellectual Property Rights protection, ICT risk management mitigation, corporate governance, and corporate advisory of the Group. Involved in continuing research interest in Malaysian and global cyber laws, Data Protection, Content Regulation, Domain Name, Security, ICT Governance, Intellectual Property Rights and Corporate Governance.
<i>January 2002 - July 2002</i>	Messrs Hasrah Consultancy & Services Sdn Bhd
	URL: www.hasrah.com.my
	Nature of Business: Land Consultancy
Position	Intern (Professional seven (7) months of hands on ICT internship)
Reporting To	Managing Director
Responsibilities	Constructing the Company's website and advising various aspects of ICT issues – domain name, website disclaimer, security, content regulation and hyperlink
<i>November 2001 - January 2002</i>	Messrs Michael Chai & Co, Advocates & Solicitors
	(Highly recommended as preferred medium-sized Intellectual Property and ICT advisory firm)
Position	Legal Assistant
Reporting To	Managing Partner
Responsibilities	Attending to various contentious and non-contentious corporate advisory matters, Intellectual Property Rights Protection and Malaysian Cyber Laws
<i>October 2000 - July 2001</i>	Messrs Khaw & Partners, Advocates & Solicitors
	(Highly reputable in corporate and commercial work (www.legal500.com))
Position	Pupillage (professional nine (9) months training)
Reporting To	Senior Partner
Responsibilities	Attending to various corporate advisory, Intellectual Property and general corporate conveyance matters

SIGNIFICANT BREAKTHROUGH (WORKING PORTFOLIO)

- Strategise, plan, execute and manage the transformational process of legal counsels and corporate secretarial team – ongoing (in the midst of reskilling, downsizing and reshaping cost effective mechanism and responsive turnaround time)
- Strategise, plan, execute, manage and report all strategic issues of corporate legal, secretarial, investment, intellectual property rights, risk management and corporate governance within a cost effective approach and personalised approach Developed, managed and executed Intellectual Property Management System (INPROSYS) for HeiTech Padu Berhad. Result: turnaround time and costs saving almost to **50%**
- Reduced almost **50%-60%** of turnaround time of Service Level Agreement through revised Legal Service Charter and Contract Formulation policy in all local, regional and international projects
- Minimised the risk exposure of HeiTech and the Group of Companies through strong governance, accountability and leadership between the internal auditors and the Audit Committee (selected cases shall only be shared when required)
- Led the negotiations, execution and conditions precedent management monitoring of Sale & Leaseback of HeiTech Village amounting to **RM65 million** (ongoing) and all local, regional and international investment / acquisition
- Led the negotiations of Leasing Agreement between Google and HeiTech Padu Berhad
- Led the precedents in managing the Intellectual Property Rights Agreement, Software License Certificates and protection of intellectual property rights in all major local, regional and international projects
- Initiated, led, negotiated and managed major Master Outsourcing Agreement of ICT services between HeiTech and PNB (amounting to **RM60 million**). Result: turnaround time and costs saving almost to **70% - 80%**
- Led and managed the negotiations plus advisory of all various types of agreement(s) , local , regional and international; minimised the outsourcing involvement by the panel of lawyers
- Led the working team to work closely with the various divisions, departments and units by instilling swapping conditions of moving forward report (being the conditions precedent) in completing such assignments

2008 / 2009 LEADERSHIP INVOLVEMENT & ACHIEVEMENTS

- Initiated quarterly General Counsel / Company Secretary's session with the panel lawyers and appointed advisors
- Involved and managed the Strategic Business Planning and mid-year review of the General Counsel / Company Secretary's Office
- Initiated quarterly review of the General Counsel / Company Secretary's Office and the strategic legal audit of General Counsel / Company Secretary's Office
- Awarded the Malaysian Institute of Management – Public Bank Berhad Malaysian Institute of Management-Public Bank Young Manager of the Year Award 2008
- Spur heading the inaugural launching of Malaysian Corporate Counsel Association website
- Advisor and team member of HeiTech Padu Berhad winning Annual Reports of 2007 and 2008 working team (HeiTech Padu Berhad clinched the prestigious Industry Excellence Award – Industrial Products and Technology category for the National Corporate Annual Report Awards 2008 and 2009 respectively)

SOFT SKILLS

Language Skills	Bahasa Melayu (Native) English (Very competent: spoken & written) Arabic (Average: spoken & written)
ICT Skills	Microsoft Suite of products, Lotus Notes Suite of products - very good knowledge and application Macromedia Dreamweaver product - good knowledge and application
Blogs	http://06ipla.blogspot.com (personal) http://the-rfid-nexus.blogspot.com (RFID research blog) <i>Note: a domain name of www.noriswadi.com has been booked. The soft launch shall take place by second quarter 2010</i>

VARSIY CURRICULAR ACHIEVEMENTS & AWARDS

2000	Feature Editor , IIUM Law Magazine Writer , IIU Law Majalla Best Client Counsellor , Tan Sri Harun Hashim Client Counselling Competition 2000 Champion , Tan Sri Harun Hashim Client Counselling Competition 2000
1999	1st Runner Up , 4 th Afro-Asian International Law Moot Court Competition 1999 Best Memorial , 4 th Afro-Asian International Law Moot Court Competition 1999 <i>Administered by National Law School of India University, Bangalore, India</i>
1998	1st Runner Up , Tan Sri Agil Barakhbah English Law Mooting Competition 1998
1997	Understudy & Legal Researcher , Australian Law Students Association Mooting Competition 1997 <i>Administered by Griffith University, Brisbane, Queensland, Australia</i> Understudy & Legal Researcher , 1997 Philip C. Jessup International Law Moot Court Competition

2005 LEADERSHIP ACHIEVEMENTS

April 19 th , 2005	Appointed as Joint Company Secretary (www.bursamalaysia.com & Company's Annual Report 2004)
June 6 th - 7 th , 2005	Speaker , Corporate Legal Counsel Conference, organized by The Asia Business Forum (www.abf-asia.com) Paper presented: " <i>Issues in ICT Legal Risk Management</i> " Rated: Good to Very Good by the conference participants
August 2005	Enrolled as Malaysian Trade Mark Agent for year 2006
August 4 th - 5 th , 2005	Attended the "Making a Difference Programme" for Senior Management of the Company <i>Selected by the Company</i>
September 5 th - September 9 th , 2005	Sat the Malaysian Patent Agent Examination 2005 <i>Selected by the Company</i>
September 28 th , 2005	First Prize Winner , National Essay Competition on Corporate Governance 2005 Administered by: Malaysian Institute Chartered Secretaries and Administrators (MAICSA) (www.maicsa.org.my) Essay titled: " <i>Corporate Governance Compliance and Enforcement: Different Principles-Different Approaches</i> "

October 3rd - 4th, 2005 **Speaker**, Initial Public Offering Conference, organized by The Asia Business Forum (www.abf-asia.com)
Paper presented: "Post IPO: Pre-empting Basic & Strategic Intellectual Property and Information Communications Technology (ICT) Issues"
Rated: Good to Very Good by the conference participants

November 21st - 22nd, 2005 **Speaker**, The 12th Annual Company Secretary Conference, organized by The Asia Business Forum (www.abf-asia.com)
Paper presented: "Company Secretary and Intellectual Property Rights Protection"

2006 LEADERSHIP ACHIEVEMENTS

April 2006 **Team leader for HeiTech Padu Berhad Annual Report 2004**
HeiTech Padu Berhad Annual Report 2004 was awarded the Certificate of Merit by the National Annual Corporate Report Award 2005 Adjudication Committee

May 29th – 30th, 2006 **Speaker**, Corporate & Legal Counsel Conference, organized by The Asia Business Forum (www.abf-asia.com)
Paper presented: "Legal Counsel and Technology Knowledge"
Rated: Very Good by the conference participants

June 26th – July 14th, 2006 **Scholarship training recipient**
Japan Patent Office / Intellectual Property Rights Training Course for Lawyers
Selected by the Malaysian Intellectual Property Corporation, Ministry of Economy, Trade and Industry of Japan, Japan Patent Office, Association Overseas Technical Scholarship and Japan Institute of Invention and Innovation

July 26th, 2006 **Scholarship recipient**, British Chevening Scholarship: Malaysia Programme
Selected by the British Government under the Foreign Commonwealth Office to pursue Master of Law in Information Technology & Telecommunications Law at University of Strathclyde, Glasgow, Scotland
Duration of LLM: September 2006 to September 2007

November 30th, 2006 **Team leader for HeiTech Padu Berhad Annual Report 2005**
HeiTech Padu Berhad Annual Report 2005 was awarded the Certificate of Merit by the National Annual Corporate Report Award 2006 Adjudication Committee

2007 LEADERSHIP ACHIEVEMENTS

April 2007 **Team leader for HeiTech Padu Berhad Annual Report 2006**
HeiTech Padu Berhad Annual Report 2006 was awarded the Certificate of Merit by the National Annual Corporate Report Award 2007 Adjudication Committee

5th – 6th September 2007 **Speaker**, the 14th Annual Company Secretaries' Coinference, organized by The Asia Business Forum (www.abf-asia.com)
Paper presented: "Data Protection Strategies for Company Secretaries"
Rated: Very Good by the conference participants

3th – 4th December 2007 **Speaker**, Commercialization and Technology Transfer Seminar/Workshop
Paper presented: "Intellectual Property Commercialisation; Is Risk Management The Only Way?"
Rated: Very Good by the conference participants

12th – 13th December 2007 **Speaker**, Corporate Governance & Transparency, organized by The Asia Business Forum (www.abf-asia.com)
Paper presented: "Data Protection – The co-existence with Corporate Governance"
Rated: Very Good by the conference participants

WRITTEN PUBLIC CONSULTATION PAPERS

2002: Consultation paper on Personal Domain Names issued by the Malaysian Communications & Multimedia Commission (MCMC)

2003: Consultation paper on Anti-spamming legislation issued by MCMC

2006: Consultation paper on the Review of the Universal Service Provision issued by MCMC

2006: Consultation paper on reforming the role of Directors issued by Companies Commission of Malaysia

PUBLISHED & ONGOING WRITTEN ARTICLES

2002: Knowing your Intellectual Property Rights

(Published in HeiTech Padu Berhad's in-house Newsletter)

2003: A Fair Play of Good Corporate Governance

(Published in MAICSA collection of Corporate Governance Articles)

2005: Corporate Governance Compliance & Enforcement: Different Principles, Different Approaches

(Published in MAICSA collection of Corporate Governance Articles)

2006: "Like Tea and Weather – The Way We Aspire To Be" *(University of Strathclyde Newsletter – TELEGRAPH, Issue 2, 2006/2007)*

2006: "Manners and Shanners" *(University of Strathclyde Newsletter – TELEGRAPH, Issue 3, 2006/2007)*

2007: "Is there a Thief amongst us?" *(University of Strathclyde Newsletter – TELEGRAPH, Issue 4, 2006/2007)*

2007: "Are we sustainable?" *(University of Strathclyde Newsletter – TELEGRAPH, Issue 5, 2006/2007)*

Published (2008): *Software Patents in Malaysia? Computerworld, August-September publication*

To be published (2010): Ismail.N (2010) 'Radio Frequency Identification Technology (RFID): Is legal risk management relevant in consumer privacy?', *Int. J. Technology Transfer and Commercialisation*, Vol. 9, No. 3, pp.268-279.

PRESENTED PAPERS IN 2007/2008 - INTERNATIONAL

16-17 April 2007:

British Irish Legal Education Technology Association (BILETA) Conference, hosted by the University of Hertfordshire.

Paper presented: *"RFID: Malaysia's privacy at the crossroads?"*

9-13 May 2007

International Law and Trade Conference, hosted by the International Association of IT Lawyers and Information Technology Law Research Centre, Istanbul Bilgi University

Paper presented: *"RFID: Is legal risk management relevant in consumer privacy?"*

26-27 March 2008

British Irish Legal Education Technology Association (BILETA) Conference, hosted by Glasgow Caledonian University.

Paper presented: *"RFID: Is privacy still a major issue in Malaysia?"*

PROFESSIONAL AFFILIATIONS

Affiliate, Malaysian Institute of Chartered Secretaries & Administrators (MAICSA)

Alumnus, Association Overseas Technical Scholarship (AOTS)

Alumni, Chevening Malaysia Alumni Association

Exco, Malaysian Corporate Counsel Association

Member, Malaysian Corporate Counsel Association (MCCA)

Member, Young Professionals Chamber Malaysia (PROMUDA)

Member, Licensing Executive Society Malaysia (LESM)

Member, the Law Association for Asia and the Pacific (LAWASIA)

Member, International Trademark Association

Member, Society for Computers and Law (United Kingdom)

REFEREES

Academics

Professor David P Mellor OBE
Chairman
United Kingdom Telecommunications Academy
E-mail: prof.mellor@btinternet.com
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Assistant Professor Dr. Juriah Abdul Jalil
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Professionals

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